### **Comparisons of Job Characteristics**

Focus Occupation: Loan Interviewers and Clerks (43-4131) Associated Occupation: New Accounts Clerks (43-4141)

Compare Knowledge
Compare Skills
Compare Abilities
Compare Detailed Work Activities
Compare Tools and Technologies

<<	Focus occupation element is much lower
<	Focus occupation element is lower
0	Focus occupation element is at a similar level
>	Focus occupation element is at a higher level
>>	Focus occupation element is at a much higher level

### Knowledge

Similarity of Focus Occupation to Associated Occupation: 92

Focus Occupation: Loan Interviewers and Clerks (43-4131) Associated Occupation: New Accounts Clerks (43-4141)

Associated Occupation's Key Knowledge Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation	
Customer and Personal Service	11.3	19.4	15.1	<<	Extensive education and/or training may be required
Mathematics	9.2	14.0	13.2	0	Current knowledge level may be sufficient
Sales and Marketing	5.2	11.0	4.9	<<	Extensive education and/or training may be required
Economics and Accounting	4.4	10.3	9.3	<	Expanded education and/or training may be required
Clerical	7.3	8.7	11.9	>>	Current knowledge level is likely more than sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

#### **Skills**

Similarity of Focus Occupation to Associated Occupation: 95

Focus Occupation: Loan Interviewers and Clerks (43-4131) Associated Occupation: New Accounts Clerks (43-4141)

Associated Occupation's Key Skills Elements	Average Rating, All Occupations		Focus Occupation's Rating		Evaluation of Focus Occupation
Speaking	10.8	14.0	14.1	0	Current skill level may be sufficient
Active Listening	11.0	13.2	14.1	0	Current skill level may be sufficient
Service Orientation	7.9	9.1	9.6	0	Current skill level may be sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

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Focus Occupation: Loan Interviewers and Clerks (43-4131) Associated Occupation: New Accounts Clerks (43-4141)

Associated Occupation's Key Abilities Elements	Average Rating, All Occupations	Associated Occupation's Rating	Focus Occupation's Rating	Evaluation of Focus Occupation
Oral Expression	12.4	14.4	14.2	Current ability level may be sufficient
Oral Comprehension	12.5	14.2	15.1	Current ability level may be sufficient
Speech Recognition	9.9	11.8	13.8	Current ability level is likely sufficient
Near Vision	11.1	11.4	12.5	Current ability level may be sufficient
Speech Clarity	10.2	11.2	11.8	Current ability level may be sufficient
Number Facility	6.3	7.9	9.1	Current ability level is likely sufficient
Speed of Closure	5.9	6.9	8.3	Current ability level is likely sufficient

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## **Activities that Both Occupations Have in Common**

Similarity of Focus
Occupation to Associated
Occupation: 78

Focus Occupation: Loan Interviewers and Clerks (43-4131) Associated Occupation: New Accounts Clerks (43-4141)

Work Activities	Exclusivity of Activity
Collect deposit or payment	78
Fill out business or government forms	42
Interview customers	71
Maintain records, reports, or files	5
Obtain information from individuals	24
Provide customer service	14
Use computers to enter, access or retrieve data	3
Use interviewing procedures	23

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

# **Tools and Technologies that Both Occupations Have in Common**

Similarity of Focus
Occupation to Associated
Occupation: n/a

Focus Occupation: Loan Interviewers and Clerks (43-4131) Associated Occupation: New Accounts Clerks (43-4141)

Tools and Technologies Exclusivity

Tools and technology data is unavailable for one or both occupations.

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.